

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 19th Dec., 2018

Complainant : Dr. Kalpana Gupta,
Respondent : Deputy Commissioner,
Central Zone, SDMC
Grievance No. : PGC/2018/MCD/147

1. Brief facts of the complaint

Dr. Kalpana Gupta has filed a grievance in PGC regarding redevelopment of the cover of the storm water drain in front of F-1111, C.R.Park, New Delhi causing various problems including unauthorized parking.

2. Proceedings in the Public Grievances Commission

The PGC has convened second hearing in the matter on 19.12.2018 and the following are present:

Complainant : Present

Respondent : Sh. Abhay Kumar, A.E.

3. Relevant facts emerging during the hearing

3.1 Shri Abhay Kumar, Asstt. Engineer (M), South Zone is present in the hearing and submitted a report stating that necessary barricading has been installed outside the boundary wall of the complainant's house to avoid unauthorized parking. Sanitary Superintendent has been communicated regarding desilting of storm water drain.

3.2 A report from Sanitary Superintendent has been filed stating that SI concerned has visited the complainant regarding

sanitation work and he has been informed that sanitation work and the sweeping is being done well in time. He further informed that the drain will also be cleaned pre-monsoon in the month of February, 2019

3.3 The complainant present in the hearing agreed that barricading has been done by the Maintenance Department but was dissatisfied with the number of barricades and requested that some more bollards may please be installed.

.4. Directions of the PGC :

Shri Abhay Kumar, Asstt. Engineer (M), South Zone is advised to install two more bollards so that there is no encroachment / parking in front of the house of the complainant.

With the above directions in the matter the case stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

Copy to:

1. Sh. Abhay Kumar, Asstt. Engineer (M)-II, South Zone, Gulmohar Park, New Delhi – 110049 (Ph. No. 9717787832)
2. Dr. Kalpana Gupta